



VX 570 and VX 810 QUICK REFERENCE GUIDE

Sale

- 1. Select SALE (F2).
- 2. [if applicable] Enter employee number and press the ENTER key.
- 3. Enter the transaction amount and press ENTER.
- 4. Swipe, enter or insert te card of the client.

Note: If you are presented with a card with chip on it, insert the card into the terminal's chip reader, with the chip facing up. Leave the card in the reader until the transaction is completed.

- 5. [if applicable] Enter the TIP amount and press the ENTER key.
- 6. Confirm the Total amount and press ENTER.
- 7. [if applicable] Select the account type: CHQ (F1) or SAV (F2).
- 8. [if applicable] Enter your PIN and press ENTER.
- 9. The terminal will dial to the host for authorization.
- 10. Transaction is approved or declined and receipt is printed.

Void

- 1. Select VOID (F3).
- 2. Enter the managers password and press the ENTER kev.
- 3. To void last transaction, press F1, or to search for a transaction, press F2.
- 4. [if applicable] Search by Invoice # by pressing F1 or Account # by pressing F2.
- 5. Confirm the transaction you want to void and press ENTER.
- 6. [if applicable] Swipe or insert the card when prompted.

Refund (Debit/Credit)

- 1. Press the Menu key until the REFUND option appears, then press (F1).
- 2. Enter the managers password and press the ENTER key.
- 3. Enter the amount to be Refunded and press FNTER
- 4. Swipe, enter or insert the card of the client.
- 5. Confirm the amount you want to Refund.

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Pre-Auth (Credit)

- 1. Press the Menu key until the PRE-AUTH option appears, then press (F2).
- 2. Enter the amount to be Pre-Authorized and press the ENTER key.
- 3. Swipe, enter or insert the card of the client.
- 4. Confirm the amount you want to Pre-Authorize and press ENTER.
- 5. [if applicable] Enter your PIN and press ENTER.

Completion (Credit)

- 1. Press the Menu key until the COMPLETION option appears, then press (F4).
- 2. Enter the Invoice # and press the ENTER key.
- 3. Add Tip amount and press ENTER.
- 4. Confirm the amount you want to close the transaction at and press ENTER.

Settlement

- 1. Select SETTLEMENT (F4).
- 2. Enter the managers password and press the ENTER key.
- 3. Confirm the Batch and press ENTER.







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Auth-only (Credit Only)

- 1. Press the Menu key until the AUTH-ONLY option appears, then press (F1).
- 2. Enter the transaction amount and press the Enter key.
- 3. Swipe, enter or insert the card of the client.

Off- Line Transaction (Credit Only)

- 1. Press the Menu key until the OFF-LINE option appears, then press (F2)
- 2. Enter the transaction amount and press the Enter key
- 3. Enter the Account number and press Enter
- 4. Enter the Card Expiration date and press Enter
- 5. Confirm the amount and press Enter

Phone/ Mail Order (Credit Only)

- 1. Press the Menu key until the PHONE ORDER option appears, then press (F3)
- 2. Manually enter the card number of the client
- 3. Enter the Card Expiration date and press the Enter key
- 4. Enter the transaction amount and press Enter

Employee Setup

- 1. Press the Menu key until the EMPLOYEE SETUP option appears, then press (F3)
- 2. Enter the managers password and press the Enter key
- 3. Make your selection: LOG ON EMPL (F1), LOG OFF EMPL (F2), ADD EMPL (F3)
- 4. For additional options, press Menu:

MODIFY EMPL (F1)

DELETE EMPL (F2)

CLEAR EMPL (F3)

Find (Transaction Search)

- 1. Press the Menu key until the FIND option appears, then press (F1)
- Select your search method: EMPLOYEE (F1),
 AMOUNT (F2), ACCOUNT # (F3), INVOICE # (F4)
- 3. Enter the applicable information and press the Enter key

Cash Sale/Refund

- 1. Press the Menu key until the CASH RECEIPT option appears, then press (F4)
- 2. Select your transaction type: CASH SALE (F2), CASH REFUND (F3)
- 3. Enter the transaction amount and press the Enter key

Reports

- 1. Press the REPORTS kev.
- 2. Select Report you would like to print:

TOTAL REPORT (F2)

DETAIL REPORT (F3)

EMPL REPORT (F4)

3. For additional options, press Menu:

SHIFT REPORTS (F1)

PREAUTH REPORT (F2)

BATCH HISTORY (F3)

TERMINAL PARMS (F4)

4. For additional options, press Menu:

CARDS REPORT (F1)

TERMINAL STATS (F2)

MERCHANT RPT (F3)

CASH REPORT (F4)



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